

Text copied from email received from Jackie Davies 19<sup>th</sup> November 21:28

To whom it may concern

In response to your email and in my defence the incident on the 11 Nov I was in tenerife with my husband and grandson who resides with us full time. We left whom we thought was a trustworthy and a loyal member of staff that has been here for 5 years looking after our premises. we had to cut our holiday short when I received a call to say what had happened.

We have tried to keep our business and our home this is our life. you point out that we had have the worse callouts in the bb11 area. We understand this but in all those call outs how many have been malicious calls. The police have turned up and found nothing has been going on. We have been knocked up out of bed so they can come and have a look around. There is no comments on this incidents or logs.

We have made numerous phone calls to the people who run licencing for advice and had no reasons. We have the logs on our phones. When the police have turned up we have listened and tried to react. No excuses the area we live in is not the best of areas with difficult people. But we try our best. We have now got decorators in and the police keep coming because of someone that has made a phone call.

We understand the concerns due to covid 19. And try our best we are a small community pub what does actually try and serve the community, with charity events fund raisers sponsor ship and donations. We will be lucky to servive this lockdownn but we are hopeful we can get through it by re decorating. We apologise if we have seen to have broken any regulations but we have tried to get through yhis situation thinking were on the same path.

You have made comments about our cctv but never asked us what is the problem. The police come regularly for cctv because of accidents on the round about. They say they can work it and we leave them to it but they don't leave it as it should be. I.E mick Jones said he could work it and obviously not we didn't realise after a visit he was not correct. We had to pay someone to come out and rectify it. It wasn't the first time we are truly sorry if we seem to have breeched the regulations but we have not intended to. We are sorry this is email is not clearly specific but we have not had much time given to respond

Regards  
Jackie  
The angle inn